

# RBC cees



## Who we are

RBC Corporate Employee & Executive Services (RBC cees) specialises in administering global employee benefit plans, including international pension plans, stock and share plans and also private equity funds and property funds. This is supported by a full range of international wealth management services for plan members.

RBC cees was formed in November 2005, following the acquisition of Abacus Financial Services Group, formerly the trust arm of PricewaterhouseCoopers, by RBC Wealth Management. Senior members of the RBC cees team have worked together since 1996.

**Global reach. Solid foundations. Among the world's best.**  
We are part of RBC Wealth Management, itself a division of RBC. RBC is Canada's largest bank, so within the safest banking system globally, and consistently one of the top 15 largest banks in the world, as measured by market capitalisation.

RBC has one of the highest credit ratings of any financial institution and is consistently strong and stable with a high quality balance sheet, proactive risk management and a strong liquidity position. We have been ranked number 1 in the Global 100 Greenest Companies.

**Flexible solutions. One standard.**  
With assets under management exceeding US\$40 billion and over 220 employees, RBC cees manages in excess of 600 plans (approximately 40% of which are UK based and 60% global) for more than 450 corporate clients and more than 40 funds out of its Jersey, Guernsey, Edinburgh, London and Geneva offices. We are adept at dealing with all plan sizes, from a pension for a single senior executive, to a share plans with in excess of 50,000 participants spread across 100 countries.

From small, privately-owned companies to global corporations listed on the world's major exchanges, our clients demand a broad range of solutions. But in every case, our goal is the same: to exceed expectations at every step.

## Our services

Specific services include:

- Employee share trust services
- Share and stock plan administration
- International pension and savings plan trust and administration services
- Employee Benefit Trust (EBT) services
- Deferred compensation trust and administration services
- Third party fund administration
- International executive solutions
- Employee nominee services
- Participant services
- Access to RBC Wealth Management

**Broad product range. Flexible delivery. First class service.**  
Our integrated business model includes administration, investment and treasury services and wealth planning. Our business model is flexible so that the client can pick and choose from our service lines to enable us to provide the most appropriate service and best value. Our clients are at the centre of our team to ensure they are serviced to the highest quality.

**RBC cees Online.**  
We offer online access for plan members and participants as well as corporate users. For our funds clients, we also offer online services to investors and fund managers.

We are committed to ongoing investment in technology and release enhancements to our systems on a regular basis, seeking feedback from our clients as to the enhancements they would find beneficial.

## Why choose us?

**Strength.** RBC cees is part of RBC Wealth Management, a division of one of the top five banks in North America and Canada's largest bank, RBC. RBC is one of the world's largest financial institutions and is consistently regarded as a stable institution with a high quality balance sheet, proactive risk management strategy and a strong liquidity position.

**Expertise.** We have a highly qualified and experienced multi-disciplinary team. Our team is formed of lawyers, accountants and chartered secretaries, as well as individuals who have extensive practical experience as administrators or project managers. We are able to draw on the broader experience of RBC, including investment and private banking professionals.

**Experience.** We have experience of all types of employee benefit plans, including very bespoke executive arrangements and multi-jurisdictional, complex plans. A number of our team have previously held senior positions in professional services firms and/or in industry, allowing us to add value to our clients through our technical awareness, practical knowledge and experience. Our senior team members have, on average, been with us for over 12 years.

**Flexibility.** Our plan management solutions adapt and develop as our client's objectives and requirements evolve. We begin by working closely with our clients to define their needs, and then adapt our processes to offer the best support wherever possible, without compromising our systems and processes.

**Dedication.** Our specialist team structure provides a personal and tailored service to our clients and their employees. We work in close partnership with clients and their technical advisers, to develop practical solutions for operating employee trusts, administering benefit plans and creating value.

**Technology.** We are committed to ongoing investment in technology, and release regular enhancements to our systems. Corporate users and plan participants can access their plan details via RBC cees Online, which offers online reporting, online transactions, multi currencies and secure data collection.

**Credibility.** RBC cees is committed to quality and continuous improvement. We were the first corporate business of our kind to achieve the international quality standard ISO9001:2000. We undergo ISO surveillance visits every six months and/or annual external audits at which we need to demonstrate continuous improvement of our processes in order to retain our accredited status. We are always enhancing our technology, for maximum efficiency, and have been awarded the best practice technology standard, TickIT ISO 9000-3.

**Ethics.** RBC has long believed in the importance of corporate responsibility. Our business is governed by integrity, all employees are encouraged to provide a supportive workplace, contribute to communities and promote environmental sustainability.

**Green.** RBC has been recognised globally for their commitment to addressing key environmental issues facing our world today. We believe that preservation of the environment is fundamental to the sustainability of our communities, our clients and our company and have chosen three priority environmental issues for our organisation: climate change; forestry, biodiversity and indigenous peoples; and water. Visit our website for further information: <http://www.rbc.com/environment>.

We would be delighted to talk to you in detail about how we could help you meet your specific needs. Please feel free to contact us at any time:

- **Call +44 (0) 8000 566 550**
- **Email [cees@rbc.com](mailto:cees@rbc.com)**
- **Or visit [www.rbccees.com](http://www.rbccees.com)**

